

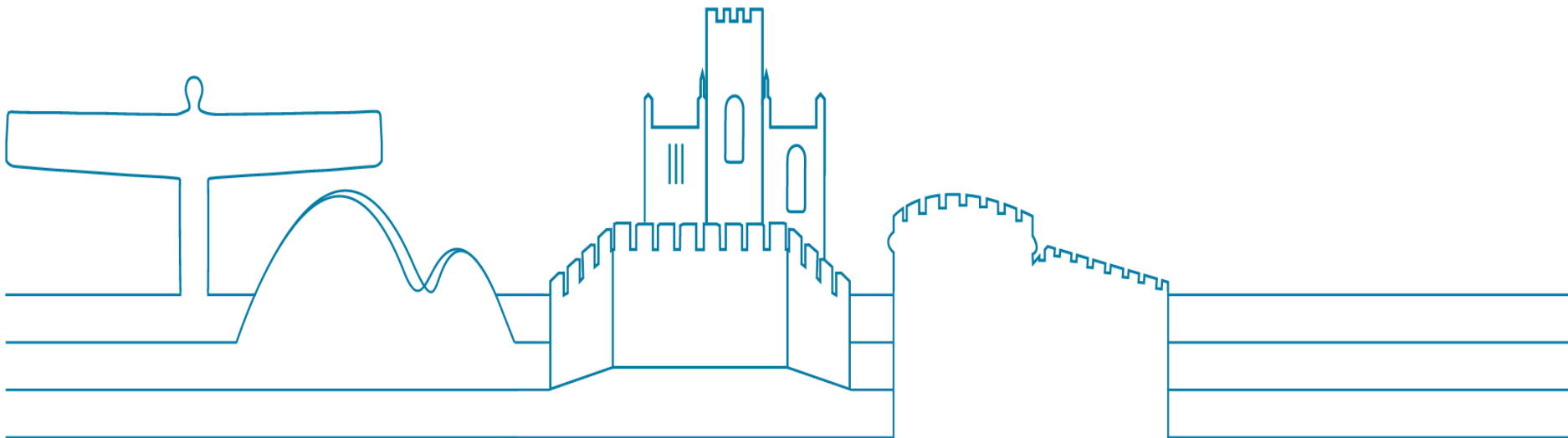


# Assessing the Region's Digital Skills and Maturity

Aim:

*To enable the delivery of high quality, easily accessible and efficient health and care services, to people of the North East and North Cumbria through digital solutions.*

**Dr Mark Dornan**



# Assessing- Using 5 Lenses

1. Digital enabled **citizen** (~3.2m)
2. Digital ready **workforce**:
  - workforce within an employing **organisation** and;
  - workforce development during training
    - Overseen by Universities for undergraduates
    - Overseen by HEENE for Postgraduate Medicine/Dental/Medical Scientists, Pharmacy and Nursing Schools)
3. Digital maturity of **Place** (13 LAs) & Digital maturity of **organisations** within it (~1250 –across settings)
4. **ICPs**' strategy progress
5. **ICS** strategy progress

# Process

## *Build on*

- Assessments
  - ICS report from KPMG
  - Foundation Trusts - GDE (HIMSS)
  - Work done for HIE
  - IG toolkit (DPST)
  - NHSE/I Ideal Hospital Model
  - Local Authority GNCR/HIE baseline – Social Care (Adults)
  - Primary Care (NECS baseline)
- **GNCRs** work- Citizen readiness, opportunities for using data for research.
- **AHSN & HealthCalls** work on Care Homes
- AHSN work on the Digital Skills hub,
- **HEENE** Faculty of Digital Health and NHS Digital Academy (a national initiative)
- **Others?**

# Outputs

- Progress in delivering our vision through the five lenses views above, since KPMG report
- Within the organisational view ideally we are exploring:
  - Culture assessment for organisations covering workforce culture/ readiness
  - Blocks to further system integration (Infrastructure/ Information Governance)
  - Self-assessment tool for our wider care providers Trusts
    - Spend as % of Turnover. Are we progressing to Wanless 4%?
    - Wachter Report – CIO representation at board level by 2021 (Long Term Plan - Digital Leadership - By 2021/22, all NHS organisations are to have a CCIO or CIO on the Board)
- Are their other areas?